

LGT IS BUILDING TRUST ON THE JOURNEY TO THE CLOUD

LGT is a leading international private banking and asset management group that has been fully controlled by the Liechtenstein Princely Family for over 90 years. As of 30 June 2025, LGT managed assets of CHF 359.6 billion (USD 451.6 billion) for wealthy private individuals and institutional clients. LGT employs over 6,000 people who work out of more than 30 locations in Europe, Asia, the Americas, Australia and the Middle East.

LGT focuses on long-term growth and absolute returns rather than short-term benchmarks. It measures success not only by financial results but also by how well it aligns with clients' values, offering sustainable and impact-oriented investments that create financial and social benefits. At the heart of this philosophy lie two core principles: trust and quality. With client data being highly precious, protecting it with the highest standards of IT security was a natural extension of this vision.

OBJECTIVES AND CHALLENGES

As the company expanded its digital footprint, the strategic objective was clear: achieve long-term growth while maintaining the highest standards of trust, quality, and security. Moving to the cloud was an important step in enabling efficiency, scalability, and innovation — but it also introduced new responsibilities. Sensitive data is among the company's most valuable assets, and protecting it is essential for sustaining the confidence, meeting regulatory requirements such as DORA and GDPR, and safeguarding the company's reputation.

The challenge was to ensure that sensitive data could be processed in cloud applications without ever being exposed "in the clear." Traditional approaches like anonymization were ruled out, as they would have disrupted user experience and limited the usability of data for internal processes. What LGT needed was a state-of-the-art security solution that offered both uncompromising protection and seamless usability.

The solution needed to meet demanding standards while integrating smoothly with existing infrastructure. At the same time, the team faced a tight deadline: the first cloud application requiring data protection had to go live within just a couple of months. This required a partner with proven expertise, advanced technology, and the ability to deliver quickly — without compromising business workflows.

QUICK FACTS

- ▶ Strong data protection with full usability — tokenization keeps sensitive data safe without limiting business processes
- ▶ Complete solution from a single provider delivering technology, services, and ongoing support
- ▶ Efficient, disruption-free implementation aligned across business and IT teams
- ▶ Security with zero impact on users — protection runs invisibly without affecting performance
- ▶ Secure foundation for future growth enabling cloud adoption and new use cases with confidence



SOLUTION

After evaluating several vendors, LGT selected comforte as its trusted partner. As a European provider with deep expertise in regulatory environments, comforte demonstrated both technical leadership and professionalism throughout the evaluation process.

Several factors made comforte the clear choice:

- ▶ Advanced, data-centric security technology capable of covering multiple use cases across business and IT
- ▶ Protection methods such as tokenization, that allow de-identification while preserving usability of data
- ▶ Complete solution stack from a single vendor, including software, implementation services, and ongoing support
- ▶ Ability to meet the ambitious timeline, supported by the necessary manpower and expertise
- ▶ Smooth and professional engagement throughout the whole process, from first contact to implementation

Comforte's data security technology offered exactly what LGT needed: the ability to protect sensitive data at the highest level while keeping it usable for authorized internal processes. This approach avoided the trade-offs of full anonymization, giving the business the best of both worlds — data that is both secure and functional.

The implementation itself was a model of efficiency. Both IT management and business stakeholders were aligned from the start, confident that comforte's solution would meet their requirements without disrupting performance or user experience.

BENEFITS

The results were clearly positive and became evident quickly. Full data security was successfully implemented in time for go-live, ensuring that sensitive information is always protected. Users can continue their daily work without noticing the security layer, as tokenization runs invisibly in the background without any negative impact on performance. IT, risk and compliance teams in turn have peace of mind knowing that the company operates at the highest possible level of data protection. As one stakeholder put it: "Everyone in the company sleeps better."

From a technical perspective, the solution delivered a comprehensive range of protection capabilities enabling further use cases where strong data protection is required. The flexibility of the solution means it can address a wide variety of data types and workflows on-premises or in the cloud without creating friction or slowing down processes.

LOOKING AHEAD

With comforte, LGT can now move into the cloud with confidence. Its new security framework is both robust and adaptable, enabling the organization to support future use cases while meeting strict compliance requirements. This foundation gives the business the freedom to innovate securely, protecting sensitive client data and strengthening the trust at the core of its relationships. By aligning ambitious business goals with uncompromising data protection, the company has created a solid basis for long-term growth and sustainable value creation.